

Papillon Milano 1990 voluntarily adopts for its organization an high quality and environment-respectfully management, according to the current schemes UNI EN ISO 9001: 2015 & UNI EN ISO 14001: 2015, Certified by an Entity , through the choice among the most renowned Entities, has decided to consolidate the performance standard of improvement and undertakes to guarantee the protection and of the environment and to pursue the continuous improvement of its environmental performance by minimizing the risks related to the performed activities and the products / services provided.

The Management and the whole Papillon Milano 1990 Staff, shares and endorse their commitment for be completely in line with the following requirements and principles:

To recognize and identify the real needs of the Customer, proposing ad hoc solutions to improve performances and fully-satisfied the expected requirements, and when possible, overpassing them;

To guarantee the achievement of the company objectives through the full adhesion, by all the collaborators, to the principles and the requisites identified in the Integrated Management System [Quality & Environment] and guarantee the respect towards the individual and the community, regarding the health and work safety, fully respecting the environment. Papillon Milan 1990 aims to:

To continuously monitor the production and service delivery process and monitor the related environmental impacts;

adopt a plan for the prevention and emergencies management regarding environmental protection;

To rationalize the use of natural and energetic resources, minimizing waste;

To optimize the use of raw materials, used for the catering and banqueting service, minimizing waste;

To manage waste production optimizing recovery and / or recycling, if possible, rather than disposal;

To guarantee the legislative requirements about workplace safety, food safety and environmental protection with absolute rigor;

To raise awareness among the interested parties [Customers, Suppliers, collaborators, etc.] on the Ethical principles linked to “compliance” regulatory, giving full application to the principles contained in the “Ethical and Moral Code” of Papillon Milan 1990.

To realize what is described above, our daily work is focused on:

- attention to the Worker, as the main value resources for the Organization
- attention on being professional, as an indispensable tool for our work
- attention on being serious and transparent, as the guides for our work;
- attention to quality, as the primary method for our services delivery
- attention to the Environment, as the inherited heritage to respect, preserve and protect;
- attention to work and food safety, as an essential requirement to respect

The Management and the collaborators of the Organization, fully embracing the philosophy above described, setting as a further objective the full manifestation of these principles to client, companies and community in general.

Papillon Milan 1990 Staff shares this philosophy in a deep, complete and participatory way, full-convicted only observing these principles that a trusting, respectful and satisfying collaboration be founded.